

DOGRA COLLEGE OF EDUCATION
 Bassi Kalan, Bari Brahmana, Samba
 Students Satisfaction Survey (Feedback Form)

ISO : 9001: 2015 Certified
 NAAC Accredited

Session _____

Name Class Roll No. Sem

Instructions to fill the questionnaire:-

1. All questions are compulsory.
2. Each question has five responses, choose the most appropriate one.
3. A student will have to respond to all questions given in the following format with her/his sincere effort & thought.
4. The response to the question no. 25 is students' opportunity to give suggestions or improvement: she/he can also mention weaknesses of the college here.
5. Kindly restrict your response to teaching learning process only.

Following are the questions for students satisfaction survey regarding the teaching, learning & administration process.

1. How much of the syllabus was covered in the class?
 4 - 85 to 100% ☐
 3 - 70 to 84% ☐
 2 - 55 to 69% ☐
 1 - 30 to 54% ☐
 0 - Below 30% ☐
2. How well did the teachers prepare for the classes?
 4 - Thoroughly ☐
 3 - Satisfactorily ☐
 2 - Poorly ☐
 1 - Indifferently ☐
 0 - Won't teach at all ☐
3. How well were the teachers able to communicate?
 4 - Always effective ☐
 3 - Sometimes effective ☐
 2 - Just satisfactorily ☐
 1 - Generally ineffective ☐
 0 - Very poor communication ☐
4. The teacher's approach to teaching can best be described as
 4 - Excellent ☐
 3 - Very good ☐
 2 - Good ☐
 1 - Fair ☐
 0 - Poor ☐
5. Fairness of the internal evaluation process by the teachers.
 4 - Always fair ☐
 3 - Usually fair ☐
 2 - Sometimes unfair ☐
 1 - Usually unfair ☐

6. Was your performance in assignments discussed with you?
 4 - Every time
 3 - Usually
 2 - Occasionally/Sometimes
 1 - Rarely
 0 - Never
7. The college takes active interest in promoting internship, student exchange, field visit opportunities for students.
 4 - Regularly
 3 - Often
 2 - Sometimes
 1 - Rarely
 0 - Never
8. The teaching and mentoring process in the college facilitates you in cognitive, social and emotional growth.
 4 - Significantly
 3 - Very well
 2 - Moderately
 1 - Marginally
 0 - Not at all
9. The college provides multiple opportunities to learn and grow.
 4 - Strongly agree
 3 - Agree
 2 - Neutral
 1 - Disagree
 0 - Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
 4 - Every time
 3 - Usually
 2 - Occasionally/Sometimes
 1 - Rarely
 0 - Never
11. Your mentor does a necessary follow-up with an assigned task to you.
 4 - Every time
 3 - Usually
 2 - Occasionally/Sometimes
 1 - Rarely
 0 - I don't have a mentor
12. The teachers illustrate the concepts through examples and applications.
 4 - Every time
 3 - Usually
 2 - Occasionally/Sometimes
 1 - Rarely
 0 - Never
13. The teachers identify your strengths and encourage you with providing right level of challenges.
 4 - Fully
 3 - Reasonably
 2 - Partially
 1 - Slightly
 0 - Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them,
 4 - Every time
 3 - Usually
 2 - Occasionally/Sometimes
 1 - Rarely
 0 - Never
15. The college makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
 4 - Strongly agree
 3 - Agree
 2 - Neutral
 1 - Disagree
 0 - Strongly disagree
16. The college/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
 4 - To a great extent
 3 - Moderate
 2 - Some what
 1 - Very little
 0 - Not at all
17. Teachers encourage you to participate in extracurricular activities.
 4 - Strongly agree
 3 - Agree
 2 - Neutral
 1 - Disagree
 0 - Strongly disagree
18. The Head of the institution was available for interaction with the students
 4 - Every time
 3 - Usually
 2 - Occasionally/Sometimes
 1 - Rarely
 0 - Never
19. Efforts are made by the college/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
 4 - To a great extent
 3 - Moderate
 2 - Some what
 1 - Very little
 0 - Not at all
20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
 4 - Above 90%
 3 - 70 - 89%
 2 - 50 - 69%
 1 - 30 - 49%
 0 - Below 29%

21. The overall quality of teaching-learning process in the college is very good.
4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree

22. Library material and facilities for the course are
4 - More than adequate
3 - Adequate
2 - Inadequate
1 - Poor
0 - Not at all

23. How do you want the frequency of issue and return of books should be
4 - Monthly
3 - Fortnightly
2 - Weekly
1 - Daily
0 - Rarely

24. Book Bank facility is available for the needy students
4 - Daily
3 - Weekly
2 - Fortnightly
1 - Monthly
0 - Rarely

25. The management was available for interaction with the students
4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1 - Rarely
0 - Never

26. Give three observation / suggestions to improve the overall teaching-learning experience in the college.

- a) _____
- b) _____
- c) _____

DOGRA COLLEGE OF EDUCATION
BARI BRAHMANA, SAMBA DISTRICT
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REPORT ON STUDENTS SATISFACTION FEEDBACK FORM (SSS)
Session 2019-21

INTRODUCTION

Internal Quality Assurance Cell (IQAC) of the college has continuously been working on quality improvement and the betterment of the student learning experiences. The Primary Objective of Dogra College of Education is creation of knowledge and propagation for the development of academics through innovation and creation of prepared minds of students. The college make use of innovative strategies to make the teaching learning process effective and enjoyable for the students. Subject wise teachers result analysis is made and also feedback from the teacher trainees is obtained to use it for making improvements. The report below focuses on the feedback of students on academics and administrative aspects of the programme/ college.

DATA COLLECTION AND ANALYSIS

An effort was made to receive the feedback from all the students of the college at the end of the session. For this purpose, Students satisfaction feedback form was prepared and was distributed to the teacher trainees. Total 89 students were enrolled in the session 2019-2021. Approximately, 45 teacher trainees' responses were received on 26 different questions / items including one open- ended question. Each student has given the responses of 26 questions, total responses received were 1170. In order to arrive at the comprehensive results the data was converted into percentage . The students provided feedback about the infrastructure and various resources (classrooms, library, canteen, play grounds, etc.) available in the college. For effective results, the data has been analyzed on excel sheet by the concerned Incharge teacher.

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The following table shows feedback given by students on students satisfaction survey

TABLE NO. -1.1 STUDENT'S SATISFACTION SURVEY

S.NO.	Questions	Percentage
1	How much of the syllabus was covered in the class?	100%
2	How well did the teacher prepare for the classes?	87.7%
3	How well were the teachers able to communicate?	91.1%
4	The teacher's approach to teaching can best be described as	87.7%
5	Fairness of the internal evaluation process by the teachers.	89.4%
6	Was your performance in assignment discussed with you?	78.8%
7	The college takes active interest in promoting internship, student exchange, field visit opportunities for students.	91.6%
8	The teaching and mentoring process in the college facilitates you in cognitive, social and emotional growth.	83.3%
9	College provide multiple opportunities to learn and grow	82.2%
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes	88.3%
11	Your mentor does a necessary follow- up with an assigned tasks to you	91.1%
12	The teachers illustrate the concepts through examples and applications	92.2%
13	The teachers identify your strengths and encourage you with providing right level of challenges	91.1%
14	Teachers are able to identify your weaknesses and help you to overcome them	87.2%
15	The college makes effort to engage students in the monitoring , review and continuous quality improvement of the teaching learning process	85.5%

17	Teachers encourage you to participate in extra curricular activities	88.8%
18	The head of the institution was available for interaction with the students	87.7%
19	Efforts are made by the college/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	89.4%
20	What percentage of teacher use ICT tools such as LCD, projector, multimedia etc while teaching	69.9%
21	The overall quality of teaching learning process in the college is very good .	88.8%
22	Library material and facilities for the course are.	85.5%
23	How do you want the frequency of issue and return of books should be .	84.4%
24	Book bank facility is available for the needy students	87.2%
25	The management was available for interaction with the students	86.1%


MAJOR FINDINGS AND RECOMMENDATIONS OF SSS

1. It was noticed that, 100% of the students have responded that the syllabus was covered in the class on time and it was recommended to the teachers this practice should continue.
2. It was observed that, 87.7% of the students have said that teachers prepare well for the classes and recommended that teachers should prepare for the lesson and the study material in advance.
3. It was found that, over 91.1% students were satisfied with the communication of the teachers further it was recommended that there should be more interaction.
4. It was noticed that, over 87.7% students have said that, the teachers' approach to teaching is good and recommended that different approaches should be used by the teacher in the class.
5. It was observed that, around 89.4% students have said about the fairness of the internal evaluation process by the teachers. It was recommended that the teachers should not be bias in the internal evaluation process.
6. It was found that, over 78.8% students have said that there was a little bit of discussion related to the performance and it was recommended that there should be detailed discussion about the performance in the assignment.

7. It was observed that, over 91.6% of students feel that the college has given good time for field visits, internship opportunities for students. It is recommended that the college should arrange regular visits so that the students can relate themselves to the real life situations.
8. It was found that, more than 83.3% students feel that, the college facilitates in cognitive, social and emotional growth. It was recommended that there should be proper procedure for the cognitive, social and emotional growth.
9. It was found that, over 82.2% students were satisfied with the provisions of multiple opportunities to learn and grow and it was recommended that more and more opportunities should be provided for the holistic development of the students.
10. It was observed that, over 88.3% students feel of being informed about the expected competencies, course outcomes and programme outcomes. It was recommended that the competencies of the outcomes should be based on the student interest.
11. It was observed that 91.1% of the students were satisfied with the teacher follow-up regarding the assigned task. It was recommended that the teacher should also guide in the completion of the given task.
12. It was found that, over 92.2% students were satisfied with illustration of concepts through examples and applications and it was recommended that the teacher should relate the concept to the real life experiences.
13. It was found that, over 91.1% students were satisfied with the identification of strengths and further recommended that the teacher should encourage the students to meet right level of challenges.
14. It was found that, over 87.2% students were satisfied with the identification of weaknesses and further recommended that the teacher should help to overcome the weaknesses.
15. It was found that, over 85.5% students were satisfied with the college efforts to engage students in the monitoring, review and continuous quality and it was recommended that the college should provide more facilities to improve the teaching learning process.
16. It was found that, over 88.3% students were satisfied with the student centric methods such as experimental learning, participative learning and problem solving methodologies and was recommended that more participation of the students should be encouraged.

17. It was found that, over 88.8% students were satisfied with the participation in extracurricular activities and it was recommended that there should be more encouragement for participation.
18. It was observed that 87.7% students feel that the head of the institution was available for interaction with the students and was recommended that there should be a proper time for the interaction.
19. It was observed that 89.4% students were satisfied with efforts made by the college to inculcate soft skills, life skills and employability skills. It was further recommended that more workshops should be organized for the development to these skills.
20. It was found that 69.6% of students feel that the teachers use ICT tools and it was recommended that the teacher should more focus on the use of ICT tools for making teaching learning process more interactive.
21. It was observed that 88.8% of students have said that the overall quality of teaching- learning process in the college is very good and further recommended that the quality should be improve for the excellence in academics.
22. It was found that 85.5% of students were satisfied with the library material and facilities for the course and it was recommended that the study and reference materials should be updated time to time.
23. It was observed that 84.4% of the students were satisfied with the frequency of issue and return of books and recommended that the time period for the issue and return of books should be according to the need of the student.
24. It was found that 87.2% of the students were in favour of the book bank facility for the needy students. It was recommended that there should be more help for the needy students.
25. It was observed that 86.1% of the students were satisfied with interaction of management with the students and further recommended that more opportunity should be provided to the students for the interaction.
26. The observations/suggestions were analyzed in the item no. 26 and found that the focus should be on practical teaching and innovative methods. It was observed that the overall teaching learning experience of the students was very good.

After the analysis of the student's satisfaction survey, the committee has also pointed out a few grey areas where the college/ teachers do have scope for enhancement in the quality of education. The IQAC and College Authority give utmost importance to the findings of this survey because in this way students come to believe that even they have a right to say in policymaking. The overall satisfaction level of the students about the facilities provided by the college is very good. From the survey, maximum students responded that they are satisfied with the services rendered by the college.



Principal
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